SmartCare's intelligent Clinical Care Management functionality provides the most sophisticated, easiest-to-use clinical care management solution with the most robust 'golden thread' in the industry, resulting in reduced administrative work and better care for people.

## Key Benefits

Clinical views and dashboards personalized by role, so users have ready access to the relevant information they need in real-time, which helps them provide clients with accurate, timely, and high-quality care.

A robust 'golden thread' built on an Intelligent clinical care management functionality that pre-populates demographic and clinical information from one stage of the process to the next—intake, assessment, care/treatment plan, services, progress notes, results—so users have access to timely, accurate information without having to re-enter data.

Clinical decision support tools that auto-populate assessments and care/treatment plans, reducing administrative work for clinical staff.

A validation system that can be configured to monitor clinical and reporting requirements at each stage of the process and alert the appropriate users when an aspect is out of compliance.

Integrated functionality that enables the coordination of care for both mental and physical health in the same system for true whole-person care.

Robust reporting that allows organizations to track and analyze key clinical metrics to improve outcomes.

A single platform where all users log into the same system, use the same interface, and utilize consistent processes, workflows, data, and metrics, so they can focus less on administrative work and more on helping people.



## **Key Functions**

Because it was designed by people with Behavioral Health and Human Services experience, SmartCare<sup>™</sup> provides the most sophisticated clinical care management functionality and most robust 'golden thread' in the industry.

SmartCare's user interface is highly intuitive and easy to use. Relevant information, clinical and financial, is readily available via views and Dashboards. These can be personalized by role—clinical, administrative, financial, etc.—so views and dashboards provide users with relevant, role-specific information.

Dashboards and lists views include hyperlinks so users can easily drill down for additional information. Users can also access standard and ad-hoc reports to keep informed of key information, issues, and metrics.

A robust 'golden thread' built on SmartCare's intelligent clinical care management functionality can pre-populate demographic and clinical information seamlessly through the workflow—intake, assessment, care/treatment plan, services, progress notes, results so users have access to timely, accurate information without having to re-enter data.

The platform incorporates clinical decision support tools that can help auto-populate assessments and care/treatment plans based on each situation, reducing administrative work for clinical staff.

SmartCare<sup>™</sup> comes equipped with a validation system that can be configured to monitor clinical and reporting requirements throughout the care process and alert the appropriate users when an aspect is out of compliance. The system features messages and alerts that can be pushed directly to a user so that they can be acted on immediately.

The platform's robust functionality enables the coordination of care for mental and physical health in the same system for true whole-person care. Among other things, labs can be ordered and tracked and medications can be prescribed from within the platform.

SmartCare's analytics and business intelligence capabilities enable organizations to access, analyze, and model clinical data and metrics to improve outcomes.

As a single, Enterprise platform, users can access all types of services across all levels of care in a single application, rather than trying to connect disparate systems. This means all users log into the same system, use the same interface, and utilize consistent processes, workflows, data, and metrics.

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