

SmartCare™ Revenue Cycle Management (SmartCare™ RCM) provides an intelligent, data-driven function to help organizations generate, track, manage, and analyze their billing and financial information seamlessly across a variety of reimbursement methods and service and program types. The result is greater control over the revenue cycle, cleaner claims, faster reimbursement, and lower denial rates.

## Key Benefits

Robust billing and revenue cycle management capabilities for almost all of the Behavioral Health and Human Services reimbursement methods and service and program types from the unified SmartCare™ platform.

Billing and clinical data in one system with easy access to the clinical information upon which bills are based without logging in and out of separate systems, which helps improve efficiency and reduce billing errors.

Automatic analysis of services, rates, completed charges and whether or not they are claimable. The application notifies users if charges are Ready to Bill or if there are errors that need to be corrected, which helps maximize timely and accurate claims submission and revenue collection.

Remittance posting that enables users to electronically receive and post payments to services and that also flags and organizes denied and underpaid claims for faster review and action.

Financial dashboards to monitor key billing and financial information in real-time as well as data capture for additional operational and financial analyses, which helps improve organizational effectiveness and profitability.

[Key Functions](#)

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## Key Functions

SmartCare™ was built from the ground up with both the clinical and billing capabilities designed in unison, providing easy access to the clinical information upon which bills are based without logging in and out of separate systems, which helps reduce billing errors and denials.

SmartCare™ RCM manages customer billing and reimbursement processes utilizing HIPAA compliant formats for eligibility, claims, as well as remittances. It supports varying reimbursement models. It enables organizations to manage traditional fee-for-service claim submission for commercial and government payers as well as complex billing processes for compliance with Medicare, Medicaid and MCO rules and regulations.

Start at client intake: Beginning at reception and registration, SmartCare™ RCM organizes tasks in one place where users can receive payments, send messages to clinicians, track multiple treatment episodes, and view client financial-responsibility and referral information.

Manage clients' services: After clients' appointments are complete, SmartCare™ RCM manages those services to meet payers' requirements. SmartCare™ records and authenticates clients' services from clinicians, or programs, and follows the payers' reimbursement rules.

Submit clean claims: The system automatically looks at services, rates, completed charges and whether or not they are claimable. It notifies users if charges are Ready to Bill or if there are errors that need to be corrected.

Monitor statuses and issues: The system automatically looks at services, rates, completed charges and whether or not they are claimable. It notifies users if charges are Ready to Bill or if there are errors that need to be corrected.

Generate Billing: Using an intelligent, automated process, SmartCare™ RCM creates charges and generates claim documents automatically when the service is marked complete.

Remittance posting: SmartCare™ RCM helps users electronically receive and post payments to services, along with flagging and organizing denied and underpaid claims.

Throughout the process, SmartCare™ keeps users up to date with easy access to incomplete information and tasks, including real-time alerts and messages and flagged-services needing further work.

SmartCare™ RCM allows users to easily view financial dashboard displays and billing and related information.

Learn More: [streamlinehealthcare.com](https://streamlinehealthcare.com)