Telehealth + Patient Portal

Integrated as part of the SmartCare™ single platform, Telehealth and the Patient Portal are powerful tools for Behavioral Health and Human Services organizations to adapt to the future of care by seamlessly and securely providing services wherever those in need want them.

Key Benefits

Expand access to care by serving clients who can't easily access traditional in-person care and those who simply prefer the convenience of receiving care electronically.

Improve productivity by providing care more efficiently.

For Patient Portal clients, provide care more efficiently for the organization and more conveniently for the client.

Key Functions

Telehealth

From clients in remote and underserved areas who can't easily access traditional in-person care to those who simply prefer the convenience of receiving care electronically, the future of Behavioral Health and Human Services lies in providing services wherever those in need want them. SmartCare's Telehealth functionality enables organizations to provide care electronically as seamlessly and easily as they provide it in person.

From an organization's perspective, Telehealth is completely integrated with the single SmartCare™ platform, so there is no need to leave the application. Users can schedule and manage electronic client appointments via phone, Zoom, GoToWebinar, and Microsoft Teams just as they do in-person appointments. Appointments can be easily switched between in-person and electronic if needed.

More Key Functions

Key Functions

Patient Portal

For clients who utilize SmartCare's integrated Patient Portal, the Telehealth functionality provides for even more robust electronic interactions. The Portal makes providing care more efficient for the organization and more convenient for the client.

The Portal enables organizations to communicate via secure electronic messaging to support the client and, where appropriate, family engagement. Organizations can also triage client messages and batch answers, which improves efficiency and effectiveness of care.

From the client perspective, the Patient Portal provides robust and easy access to key information personalized to their care via the web. Through the Portal, clients can:

- Start and complete the intake process.
- Access their health information, including appointments, medications, and labs.
- View their appointment schedules.
- Complete assessments and surveys.
- Communicate with their core treatment team more conveniently.
- View their payment history and receipts.
- Make payments.

Learn More: streamlinehealthcare.com